



ALARM PERMIT FAQ

Do I need to get an alarm permit?

Any alarm system (monitored or non-monitored) operating within the Town of Stonewall must have a current alarm permit.

Where do I get a permit?

Permits are available at the Town Office.

How much do permits cost?

Alarm permits are \$25.00 for all properties.

Who do I make my cheque payable to?

Make cheques payable to the Town of Stonewall.

Does the Town Office accept credit card payments?

No, unfortunately we are not set up to accept credit cards at this time.

How can I pay?

In person:

- At the Town Office, 293 Main St from 8:30 AM to 4:30 PM, Monday to Friday (excluding statutory holidays) - cash, cheque, or debit card payment.
- Secure Drop Box (in the door of the Town Office) outside of regular business hour - cheque only, NO CASH PLEASE

By Mail:

Town of Stonewall
ATTN: Alarm Coordinator
PO Box 250
Stonewall, MB R0C 2Z0

(PLEASE DO NOT PUT CASH IN THE MAIL)



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What is a key holder?

A key holder is a person who does not live at the monitored address and who will be called by the monitoring company or by the Police when the alarm is activated and the owner cannot be contacted.

What information must I provide on the alarm permit application?

- Type and purpose of alarm
- The monitoring company and installing company names
- The names of at least two key holders for audible alarm systems
- Any hazards present in the premises

Can I transfer my permit when I move?

Permits are not transferable from one address to another, or from one owner to another.

I've bought a business that has an alarm permit; can I use that one?

No. If there is a new owner a new permit must be completed.

How do I get replacement stickers if they were damaged, lost, or inadvertently placed in the wrong location?

You can request a replacement decal by giving your alarm permit number, name and the address of the alarm permit. The replacement decal can be picked up in person from the Town Office.

Does the permit expire?

Permits do not expire, unless suspended or revoked by the CAO acting on behalf of the Council of the Town of Stonewall.

Where do I place my alarm decal?

Decals should be displayed in a location visible to attending emergency services personnel, usually near the front door.

How do I cancel my Alarm Permit?

Contact the Town Office IN WRITING (email or mail) and provide the permit number, name and address listed on the permit, along with the date of cancellation and reason for cancellation.